

The AmeriHealth Casualty ServicesSM Preferred Provider Network

The AmeriHealth Casualty Services Preferred Provider Network is a group of health care professionals, facilities, and specialty service providers focused on treating workplace injuries. It includes over 200 hospitals and almost 40,000 physicians and other health care professionals in Pennsylvania, New Jersey, and Delaware. We contract with these providers directly to give employees convenient access to them. In addition, our network discounts offer significant medical savings for employers.

AmeriHealth Casualty Services customizes a physician panel for each employer based on geographic location. We choose providers from our network to fit each employer's specialized needs for high-quality care and maximum network coverage.

Focused on high-quality care and return to work

Our network providers work with our nurse case managers and claims adjusters to address treatment plans and duty status to help return injured employees to work.

All of our network providers sign participation agreements to:

- Provide care within 48 hours of the injury
- Furnish written reports within 48 hours of the visit
- Detail treatment plans
- Provide work restrictions
- Cooperate with our nurse case managers
- Accept AmeriHealth Casualty Services reimbursements

These contractual obligations ensure that the delivery of services across multiple specialties is coordinated by our managed care team.

Saving employers money

We focus on saving money for employers by negotiating discounts with our network providers. The rates that we pay are significantly lower than average. Our provider network is structured to offer higher savings. We also work with our providers to keep referrals in-network for physical therapy, imaging, and pharmacy and specialty programs.

We combine technology and individual review to identify unusual or incorrect billing procedures such as up-coding or unbundling of certain key services. The medical bill review program discovers savings, helps reduce fraud, identifies duplicate and unnecessary charges, and helps ensure accurate payment.

Finding local providers

Our online directory makes finding local network doctors, hospitals, and other providers convenient and easy. This tool allows employers to quickly search our providers by location, specialty, or name and helps ensure that injured workers are seen within 48 hours of first contact.

Our provider relations department works regularly with our customers to update and modify physician panels based on physician outcomes, return-to-work effectiveness, employee satisfaction, and timeliness and completeness of reports.

Our Preferred Provider Network includes over **200 hospitals** and almost **40,000 physicians** and other healthcare professionals.

To nominate a provider for inclusion in the AmeriHealth Casualty Services physician panel, please email selina.ebron@ahcasualty.com.

